

YRC Regional Transportation



## **USF Holland Launches New Guaranteed Window Delivery Service New Service Provides Customers with Four Levels of Automated Precision**

HOLLAND, Mich., Jan. 21 /PRNewswire-FirstCall/ -- USF Holland, a subsidiary of YRC Worldwide Inc. (Nasdaq: YRCW), announced today the launch of a new Guaranteed Window Delivery service. With the new service offering, customers can request four levels of window precision to meet their time-specific delivery needs:

--Single-Hour--For deliveries within a one-hour time window (e.g., between 1 p.m. and 2 p.m. on a specific day).

--Multi-Hour--For deliveries within a multiple-hour time window (e.g., between 1 p.m. and 4 p.m. on a specific day).

--Single-Day--For deliveries on a specific day that is different than normal delivery standards (e.g., within normal business hours on the second day beyond normal delivery schedules).

--Multi-Day--For deliveries that must be made within a multiple-day window (e.g., between normal business hours Wednesday through Friday on specific dates).

Shipments using the new Holland Guaranteed Window Delivery services arrive on time --not early, not late--and receive priority handling and visibility. All four levels of service are backed with the Holland standard money-back guarantee. Customers can use Holland Guaranteed Window Delivery services to reduce charge backs, improve vendor scorecard performance, and manage inventories and production costs with precision. These services also take the guess work and costs out of installations, distributions and other projects.

"Guaranteed Window Delivery expands upon the Holland guaranteed and expedited delivery service portfolio that is already second to none in the industry," said Keith Lovetro, President and CEO of YRC Regional Transportation. "When customers need speed and precision in their supply chains, Holland continues to provide a variety of options to meet those needs."

Lovetro added, "Holland provides a highly reliable standard next-day delivery service in more lanes than any other competitor in its region. When customers need even greater

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precision, they can tap a variety of options that include expedited deliveries beyond 500 miles, guaranteed by 9 a.m., noon, or 3:30 p.m., and now guaranteed delivery within any time window or day window. All options include Holland peace-of-mind reliability and a reasonable price when compared with traditional expedited services."

Lanes eligible for the Holland Guaranteed Window Delivery service can be viewed when customers perform transit time or rate quotations lookups on its secured, [www.usfnet.com](http://www.usfnet.com) Web site. Customers can also call their local Holland service centers for additional information.

### **About YRC Worldwide**

YRC Worldwide Inc., a Fortune 500 company and one of the largest transportation service providers in the world, is the holding company for a portfolio of successful brands including Yellow Transportation, Roadway, Reimer Express, YRC Logistics, New Penn, Holland, Reddaway and Glen Moore. The enterprise provides global transportation services, transportation management solutions and logistics management. The portfolio of brands represents a comprehensive array of services for the shipment of industrial, commercial and retail goods domestically and internationally. Headquartered in Overland Park, Kan., YRC Worldwide employs approximately 58,000 people.

**SOURCE:** YRC Worldwide Inc.

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